

**OPPORTUNITIES & CHALLENGES  
IN ICT DEVELOPMENT  
FOR THE PLANTATION INDUSTRY**



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# **OPPORTUNITIES & CHALLENGES IN ICT DEVELOPMENT FOR THE PLANTATION INDUSTRY**



# OPPORTUNITIES & CHALLENGES IN ICT DEVELOPMENT

## FOR THE PLANTATION INDUSTRY

*Makhdzir Mardan*



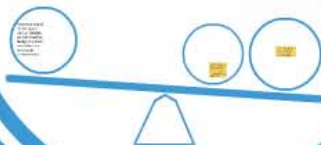
# A

## **RATIONALE FOR ICT INNOVATIONS, MILESTONES IN PLANTATION INNOVATIONS & ICT INNOVATIONS IN MALAYSIA**

**RATIONALE on Why the Malaysian palm oil industry must embrace ICT for productivity;**



**3 Status of ICT innovations in the plantation sector**



**4 Comparative ICT innovations to other industrial sectors**

• Comparative utilization of ICT innovations to improve productivity between manufacturing, agriculture, medicine, etc.

**5 Plantation need ICT enabler to productivity**

• To alleviate and reduce dependence on human labour via robotics & automation;

• To improve competitiveness in plantation

**2 Historical Milestones in the Innovation of the Oil Palm Plantation industry**



1

# ***RATIONALE on Why the Malaysian palm oil industry must embrace ICT for productivity;***

**IMPROVED PRODUCTIVITY:**  
Improve palm oil industry productivity via efficiency of real-time information flow on the palm oil big data (tracking, harvest, real-time monitoring, evaluation, analysis, reportable content, etc.) data-making in rubber wood harvest.



**COMPETITIVENESS:**  
Increase competitiveness, cost efficiency and innovation for greater market competitiveness and implementation costs.



**REGIONAL ASEAN FOOTPRINT & BUSINESS CAUCUS:**



**TRACEABILITY SYSTEMS:**



**DIGITAL ECONOMY:**  
The in-thing on DIGITAL ECONOMY towards 2050 (robotics & automation, real-time sensed data in oil palm big data, etc.);



### IMPROVED PRODUCTIVITY:

Improve palm oil industry's productivity via efficiency of real-time information flow on the palm oil big data (traceability, sensors for real-time monitoring, exoskeleton-enabled wearable armour, etc.); decision-making in rubber wood harvest.



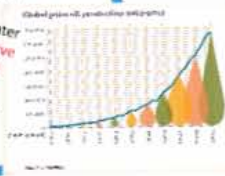
### DIGITAL ECONOMY:

The in-thing on **DIGITAL ECONOMY** towards 2050 (robotics & automation, real-time sensed data in oil palm big data, etc.);



### COMPETITIVENESS:

Improve competitiveness, cost effectiveness and ease of linking information for greater relevance, comparative analyses, and prompt business decisions & implementation plans;



### REGIONAL ASEAN FOOTPRINT & BUSINESS CAUCUS:



### TRACEABILITY SYSTEM:



## ***DIGITAL ECONOMY:***

The in-thing on  
**DIGITAL ECONOMY**  
towards 2050  
(robotics &  
automation, real-  
time sensed data  
in oil palm big  
data, etc.);





# ***IMPROVED PRODUCTIVITY:***

Improve palm oil industry's productivity **via efficiency of real-time information flow on the palm oil big data** (traceability, sensors for real-time monitoring, exoskeleton-enabled wearable armour, etc.); decision-making in rubber wood harvest.



# PRODUCTIVITY

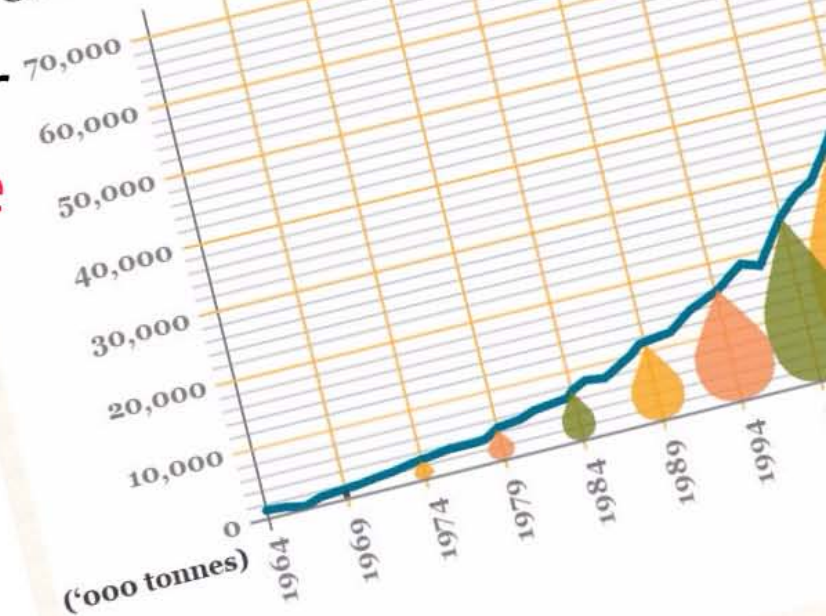
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# ***COMPETITIVENESS:***

Improve competitiveness,  
cost effectiveness and  
ease of linking  
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implementation plans;

Global palm oil production 1964-2014



Source: IndexMundi

# REGIONAL ASEAN FOOTPRINT & BUSINESS CAUCUS:



Malaysia and Indonesia (via CPOPC) must be on the same page on many critical issues & policies;

*Teamship between Malaysia, Indonesia & Thailand (91% of the world's producers; ca. 55 million tons, annually) is to be established under the ASEAN platform;*

TRACE



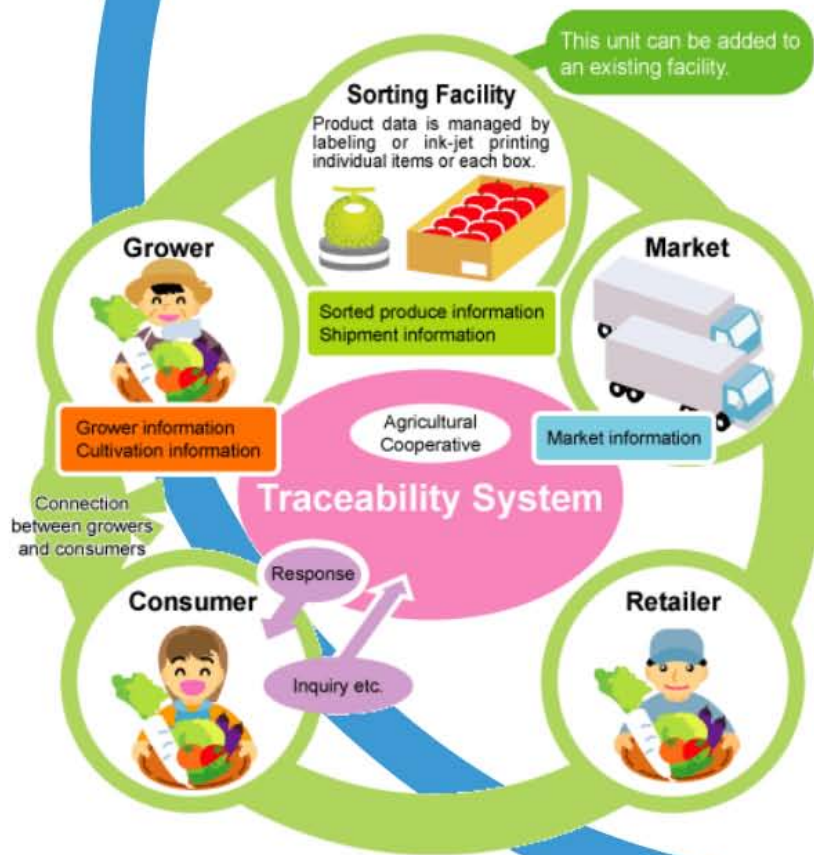
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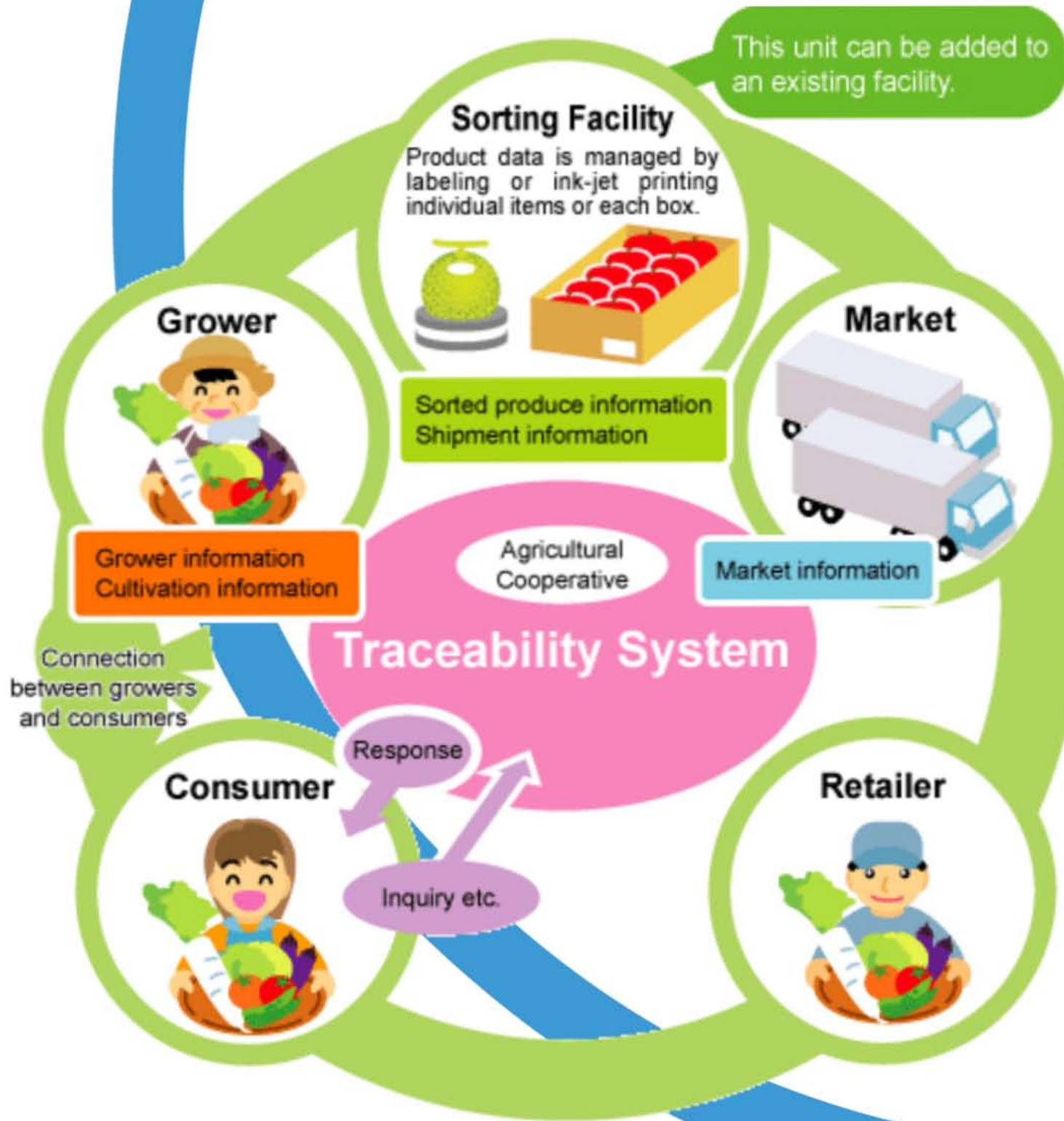


**Teamship between  
Malaysia**

**Teamship between  
Malaysia, Indonesia &  
Thailand (91% of the  
world's producers);  
ca. 55 million tons,  
annually) is to be  
established under the  
ASEAN platform;**

# TRACEABILITY SYSTEM:







# Traceability and logistics / consignment/transportation of CPO supply chains for export;



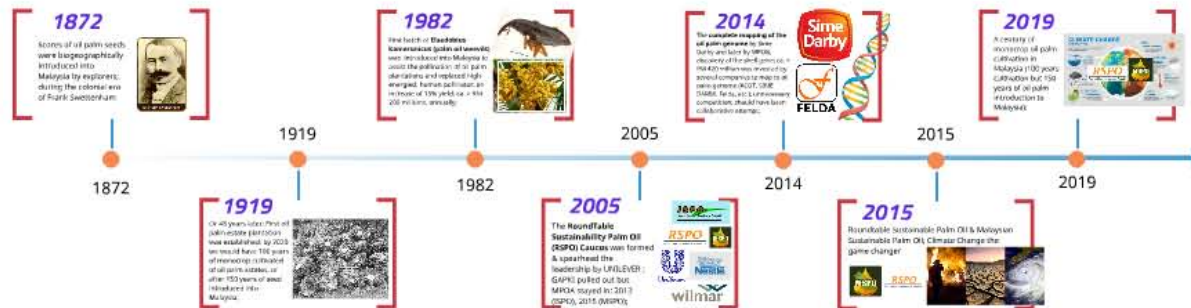
# Traceability and logistics / consignment/transportation of CPO supply chains for export;

**Intermodal  
Communications**

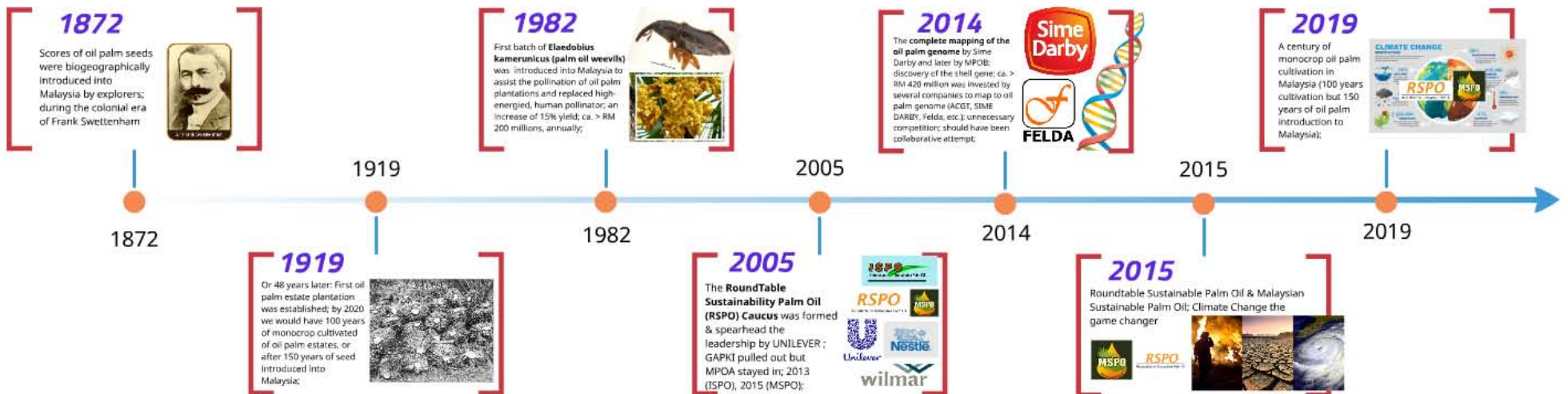


# 2

## Historical Milestones in the Innovation of the Oil Palm Plantation industry

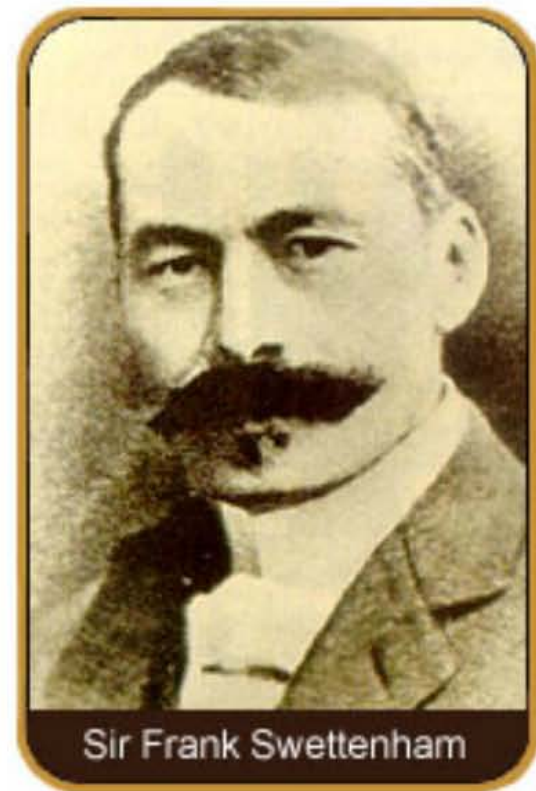


# Palm Plantation industry



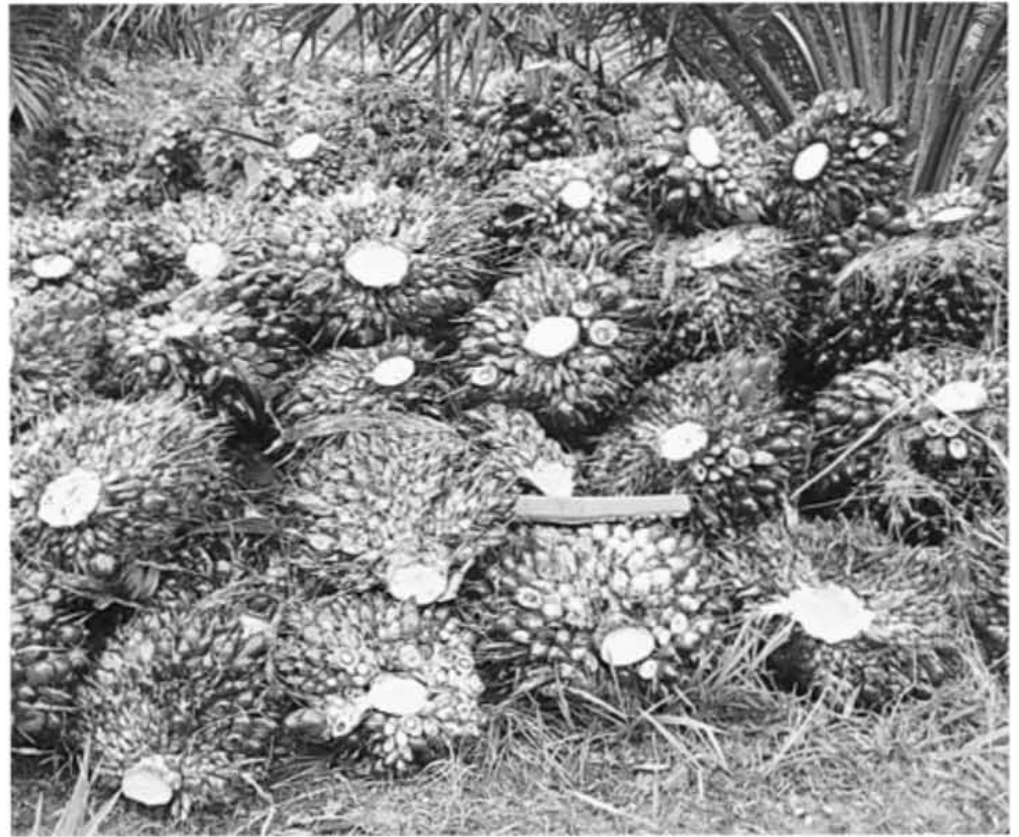
# 1872

Scores of oil palm seeds were biogeographically introduced into Malaysia by explorers; during the colonial era of Frank Swettenham



# 1919

Or 48 years later: First oil palm estate plantation was established; by 2020 we would have 100 years of monocrop cultivated of oil palm estates, or after 150 years of seed introduced into Malaysia;



# 1982

First batch of **Elaeodobius kamerunicus** (palm oil weevils) was introduced into Malaysia to assist the pollination of oil palm plantations and replaced high-energied, human pollinator; an increase of 15% yield; ca. > RM 200 millions, annually;



# 2005

The **RoundTable Sustainability Palm Oil (RSPO) Caucus** was formed & spearhead the leadership by UNILEVER ; GAPKI pulled out but MPOA stayed in; 2013 (ISPO), 2015 (MSPO);





# 2014

The **complete mapping of the oil palm genome** by Sime Darby and later by MPOB; discovery of the shell gene; ca. > RM 420 million was invested by several companies to map to oil palm genome (ACGT, SIME DARBY, Felda, etc.); unnecessary competition; should have been collaborative attempt;



# 2015

Roundtable Sustainable Palm Oil & Malaysian Sustainable Palm Oil; Climate Change the game changer



**RSPO**  
Roundtable on Sustainable Palm Oil

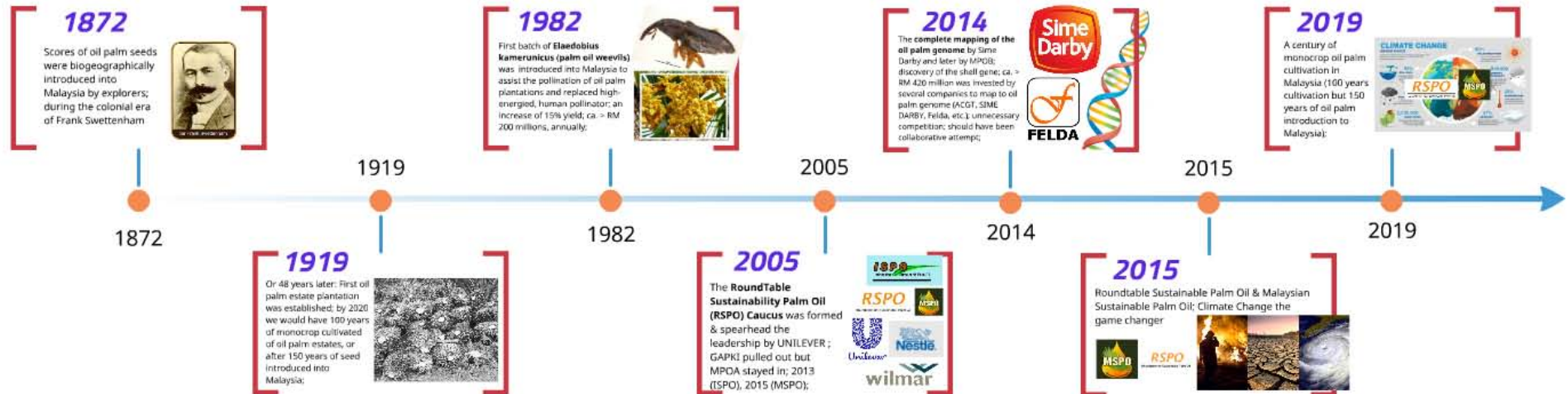


# 2019

A century of monocrop oil palm cultivation in Malaysia (100 years cultivation but 150 years of oil palm introduction to Malaysia);



# Palm Plantation industry



3

# *Status of ICT innovations in the plantation sector*

More than 80% of the Malaysian palm oil estates are not internet-ready; only those near towns are fortuitously internet-ready.



4



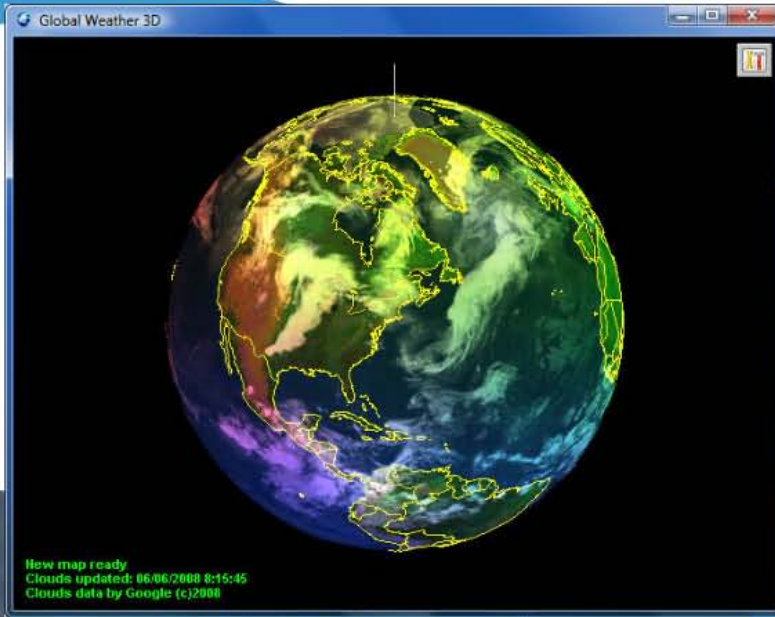
# plantation sector

More than 80% of the Malaysian palm oil **estates** are **not internet-ready**; only those near towns are fortuitously, internet-ready;



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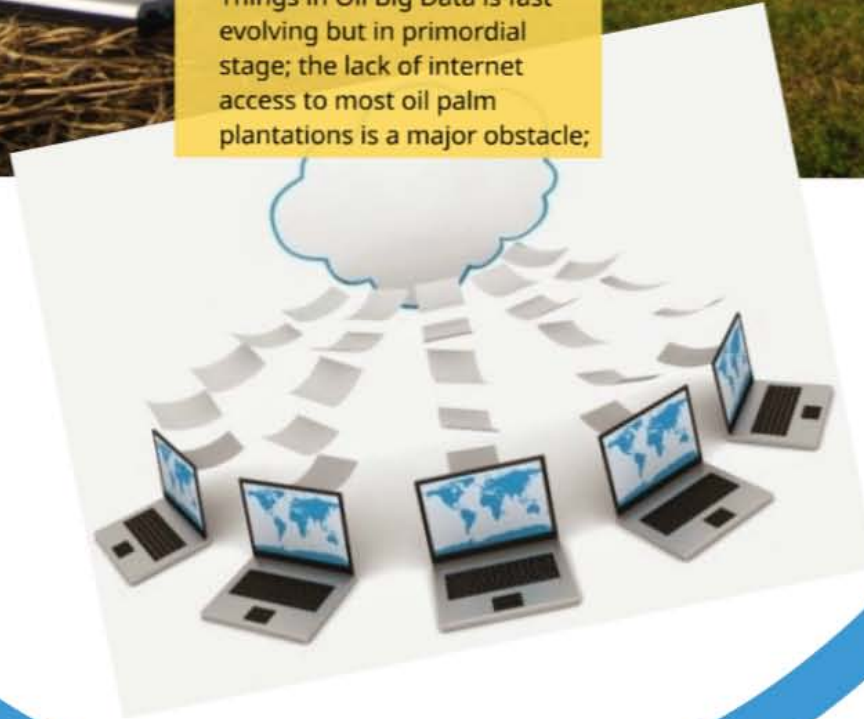


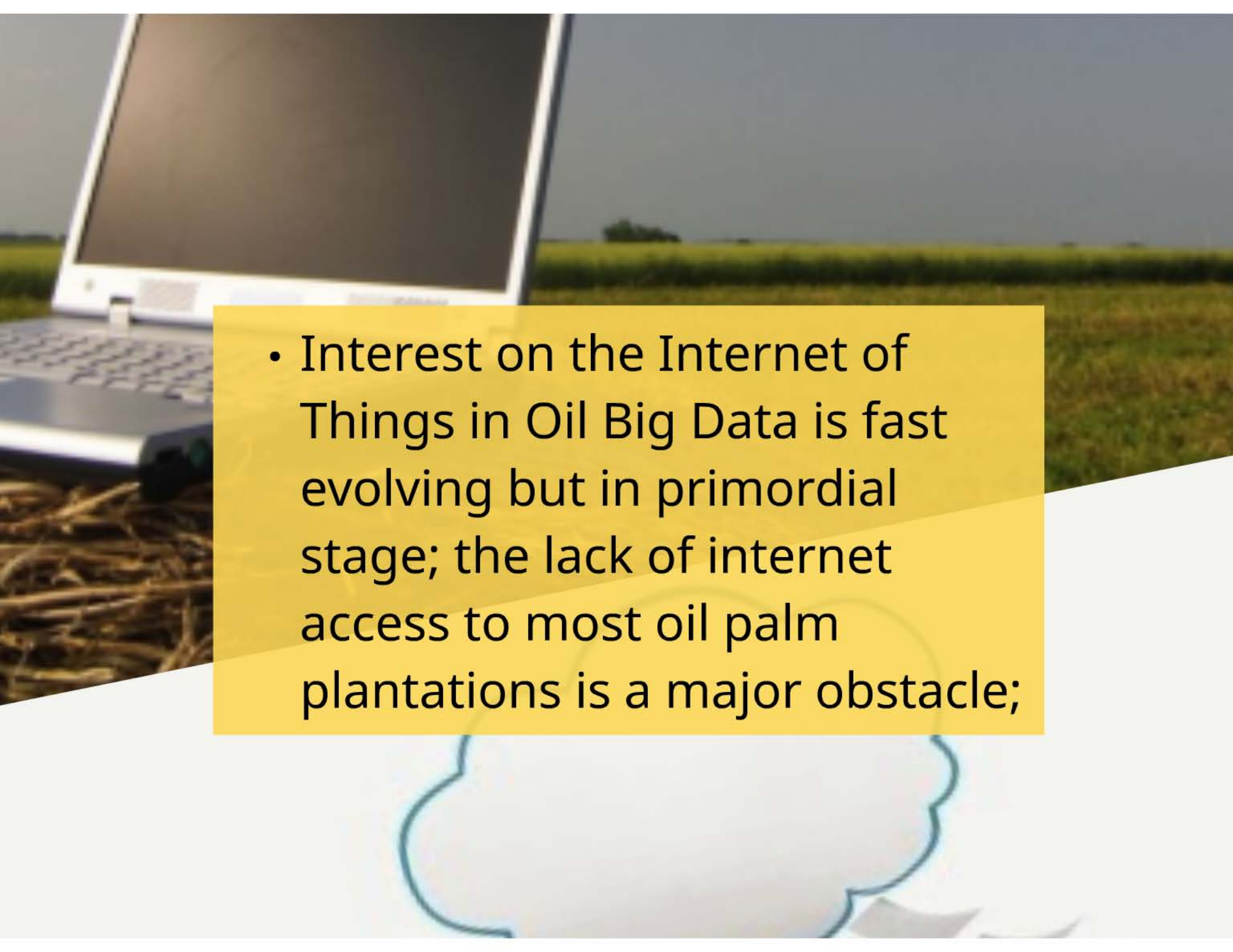


• Satellite & Drone-enabled Remote-sensing: photo scans were used to determine the plantation boundaries, Digital Elevation Mapping (DEM), palm tree counting, land preparation, disease diagnosis, pests & aerial spray of diseases, disease, fertilizer broadcasts & ultra-low volume, aerial spraying; planting spots (coordinates);



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- 
- A photograph of a laptop computer in a field of green crops under a clear sky. A large, semi-transparent yellow thought bubble is overlaid on the image, containing text. The laptop is on the left, and the field extends to the right. The thought bubble is positioned in the lower right quadrant of the image.
- Interest on the Internet of Things in Oil Big Data is fast evolving but in primordial stage; the lack of internet access to most oil palm plantations is a major obstacle;

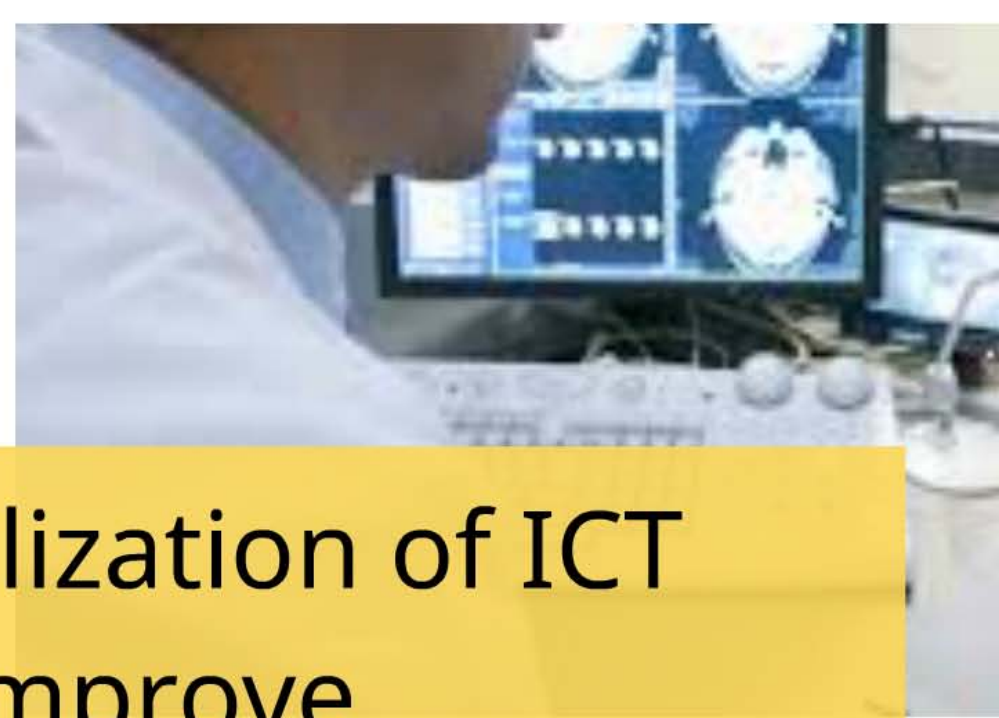
# 4

## *Comparative ICT innovations to other industrial sectors*



- Comparative utilization of ICT innovations to improve productivity between manufacturing, agriculture, medicine, etc.





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5

# *Plantation sector need ICT as an enabler to improve productivity?*

▪ To alleviate and reduce dependence on human labour via robotics & automation;



▪ To improve productivity & competitiveness of the oil palm plantation industry



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▪ ***To alleviate and reduce dependence on human labour via robotics & automation;***







1:20 labour-to-land ratio & target foreign workers of 15, 500 by 2020 (?); go for **exoskeleton to carry heavy weights**

297 000 registered migrant workers to be significantly reduced to more than half of what we are having now;

Fertiliser application

P&D spraying



uce  
labour  
ation;

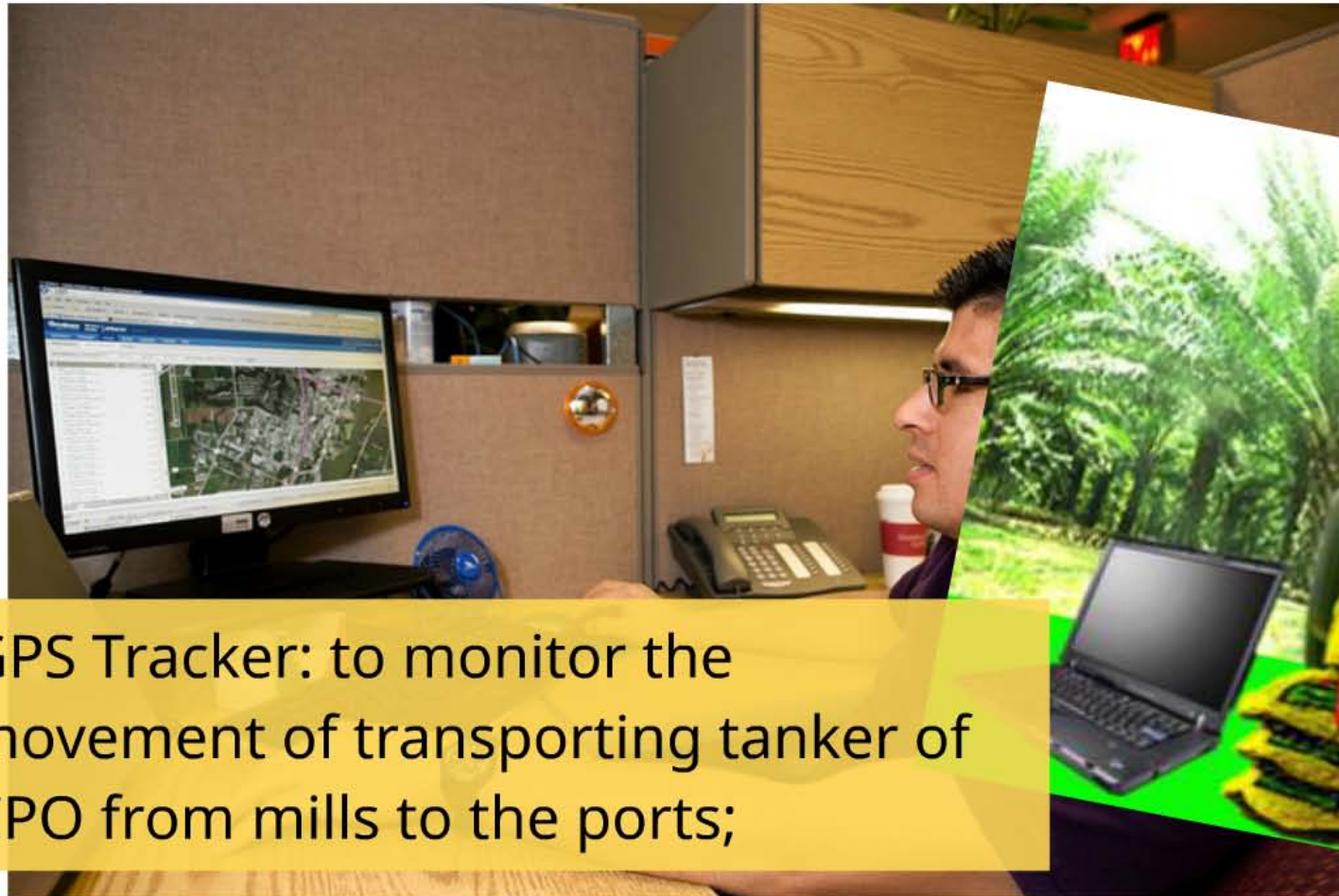
## ▪ *To improve productivity & competitiveness of the oil palm plantation industry*



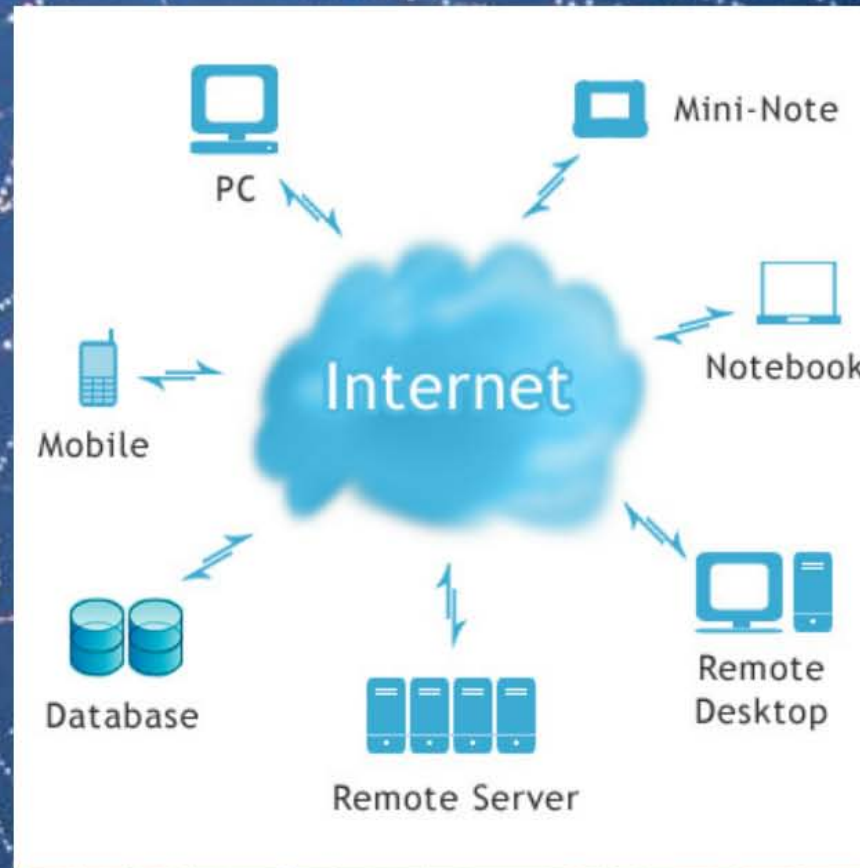
- 
- Escalating acquisition & production costs of human labour and the associated social baggage; increased labour acquisition costs at RM 2200/worker;
  - Labour sustenance RM 75/day; minimum wage at RM 1000/month since July 2016;



- Moratorium on foreign labour recruitment since early 2016 and lifted in June 2016; Labour Scarcity still persists



- GPS Tracker: to monitor the movement of transporting tanker of CPO from mills to the ports;



To keep away from the vulnerabilities that are associated with human labour; going for mechanization, robotics and automation is a two-prong objective; establish the ICT and internet infrastructure;

# A

## RATIONALE FOR ICT INNOVATIONS, MILESTONES IN PLANTATION INNOVATIONS & ICT INNOVATIONS IN MALAYSIA

1 **RATIONALE on Why the Malaysian palm oil industry must embrace ICT for productivity;**



2 **Historical Milestones in the Innovation of the Oil Palm Plantation Industry**



3 **Status of ICT innovations in the plantation sector**



4 **Comparative ICT innovations to other industrial sectors**



5 **Plantation sector need ICT as an enabler to improve productivity?**

- To facilitate and reduce dependence on human labour in estates & communities
- To improve productivity & competitiveness of the oil palm plantation industry





# TARGET AREAS IN ICT INNOVATIONS FOR THE OIL PALM PLANTATION SECTOR

**B**



# CIUR



Satellite, or Drone-enabled Replanting land preparation via remote-sensing (satellite/drone-enabled): for land preparation, plantation boundaries and plantation replanting, palm tree counting, planting terrace construction.)



**1** Office automation and intranet system:

The switch to the Oracle system and the upgrade of the intranet system will be a key factor in the success of the intranet system.



**2** Oil Palm Big Data:



**3** Autonomous tractors & bulldozers:



**4**



Drone technology can be used for monitoring and surveillance of large areas of land, such as oil palm plantations, to detect and report on illegal activities and forest fires.

**5** Monitoring and surveillance



**6** Remittance via phone banking



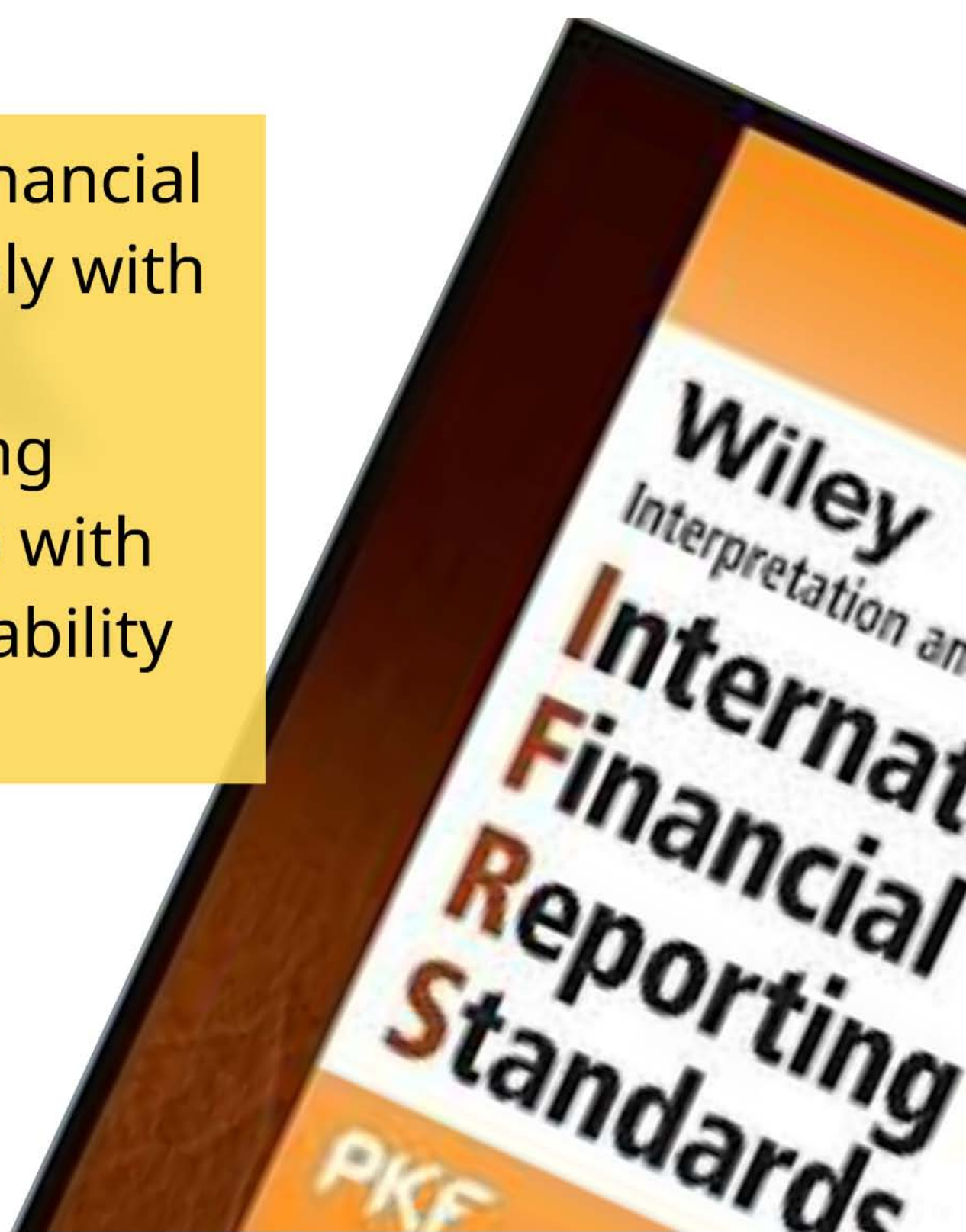
1

## *Office automation and intranet system:*

To network the financial system and comply with the International Financial Reporting System (IFRS 411) with features on traceability system.



To network the financial system and comply with the International Financial Reporting System (IFRS 411) with features on traceability system.



2

## Oil Palm Big Data:

### Palm Oil Manufacturing



The use of field sensors to enable a real-time data transfer for accuracy and online decisions.

Supply chain connectivity



PO is transported from the refineries to manufacturing facilities



**Manufacturing**  
Palm oil is now incorporated into hundreds of products from soap to cookies



The PO is refined and separated at the refineries

Crude PO is then shipped to the refineries



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## *Autonomous tractors & bulldozers:*



For hill terrace construction & planting point preparation, via GPS-equipped tractors (gambar tractor sand autonomous bulldozers)





For hill terrace construction & planting point preparation, via GPS-equipped tractors (gambar tractor sand autonomous bulldozers)

4



Drone-enabled, aerial insecticide spraying, fertilizer broadcast & disease diagnostics: R&D activities need to be upscaled and financial grant should be increased.



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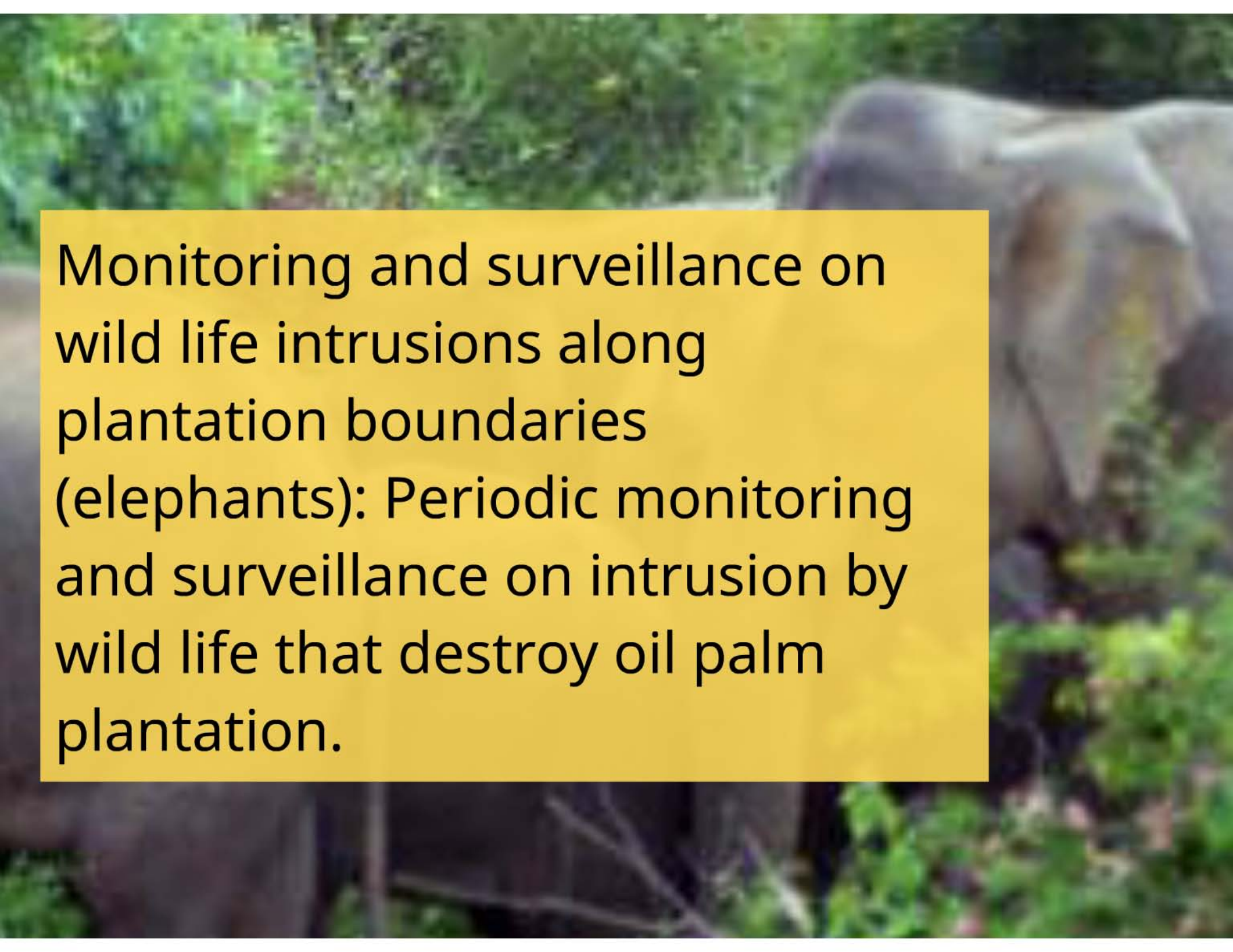


5

# *Monitoring and surveillance*



Monitoring and surveillance on wild life intrusions along plantation boundaries (elephants): Periodic monitoring and surveillance on intrusion by wild life that destroy oil palm plantation.

A blurred background image of an elephant in a natural setting, possibly a forest or savanna. The elephant is the central focus, though out of focus, with its head and trunk visible. The background consists of green foliage and trees.


Monitoring and surveillance on wild life intrusions along plantation boundaries (elephants): Periodic monitoring and surveillance on intrusion by wild life that destroy oil palm plantation.

6

## *Remittance via phone banking*



To seize the business opportunity in the services-related business in billings & remittances (medical/ hospital/ insurance/ electricity/ utilities/ etc.)

A close-up photograph of a person's hand holding a black mobile phone. The phone is positioned over a payment terminal, likely for a contactless transaction. The background is blurred, showing an outdoor setting with greenery and a red structure. A yellow text box is overlaid on the image, containing text about business opportunities in services-related businesses.

To seize the business opportunity in the services-related business in billings & remittances (medical/ hospital/ insurance/ electricity/ utilities/ etc.)



**C**

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1 CONNECT  
INNOVA  
CHAINS

# TARGET AREAS IN ICT INNOVATIONS FOR THE OIL PALM PLANTATION SECTOR

**B**



**A**

RATIONALE FOR ICT INNOVATIONS, MILESTONES IN PLANTATION

**C**

# **WHAT ARE THE PRE-REQUISITES & OPPORTUNITIES TO FOUND & FOSTER ICT INNOVATIONS FOR COMPETITIVENESS OF THE PLANTATION INDUSTRY?**

1

**CONNECTING THE OIL PALM INNOVATION SUPPLY CHAINS IN STRATEGIC AREAS**



2

**ALIGNING THE RELEVANT STAKEHOLDERS IN FOREIGN WORKER RECRUITMENT:**

Foreign workers are recruited through recruitment agencies in their home countries and then sent to work in Malaysia. The recruitment process involves several steps, including screening, training, and health checks.



3

**Provide Incentives, rewards and Tax Breaks for Oil Palm Plantation companies to be involved.**



1

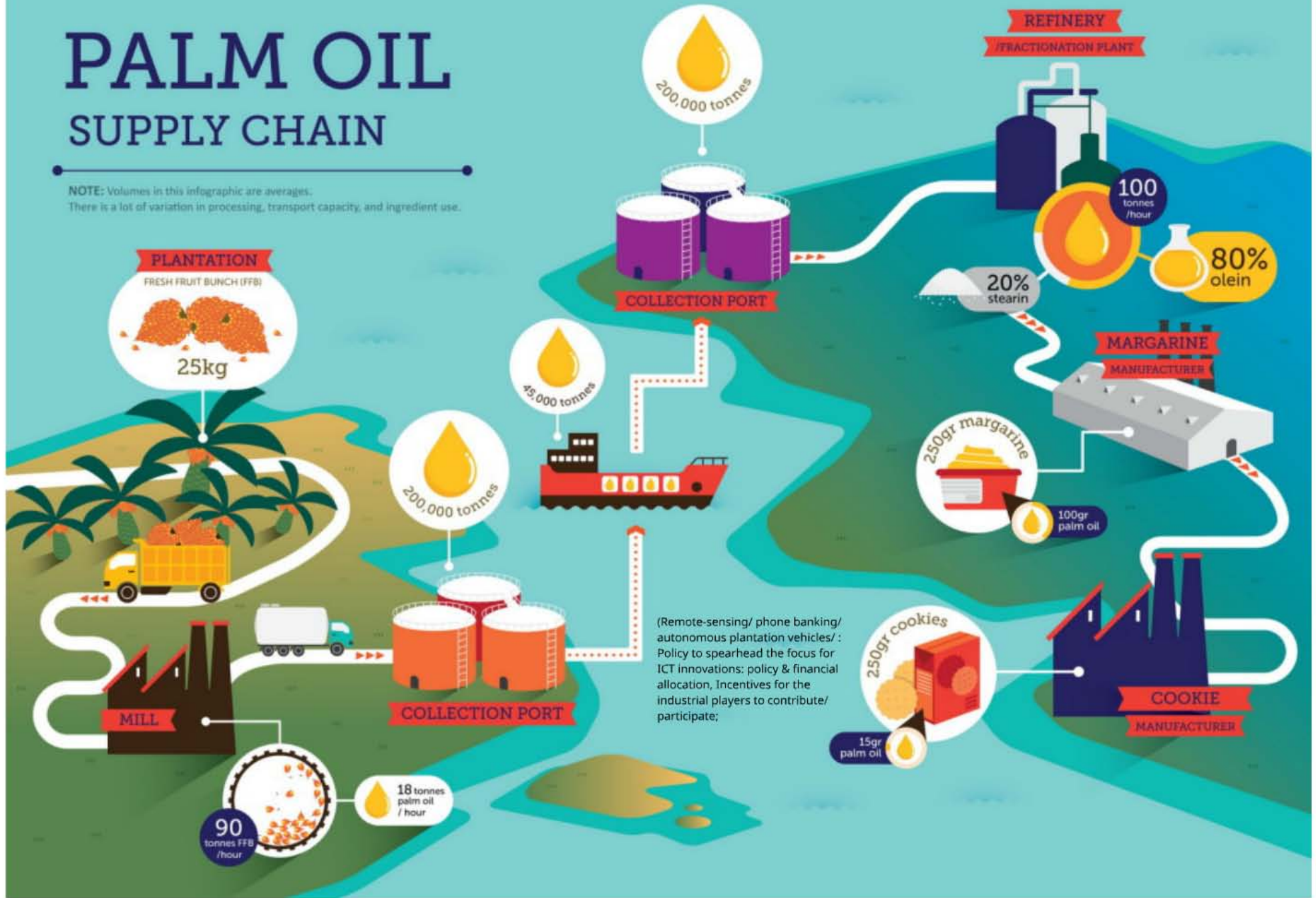
# CONNECTING THE OIL PALM INNOVATION SUPPLY CHAINS IN STRATEGIC AREAS

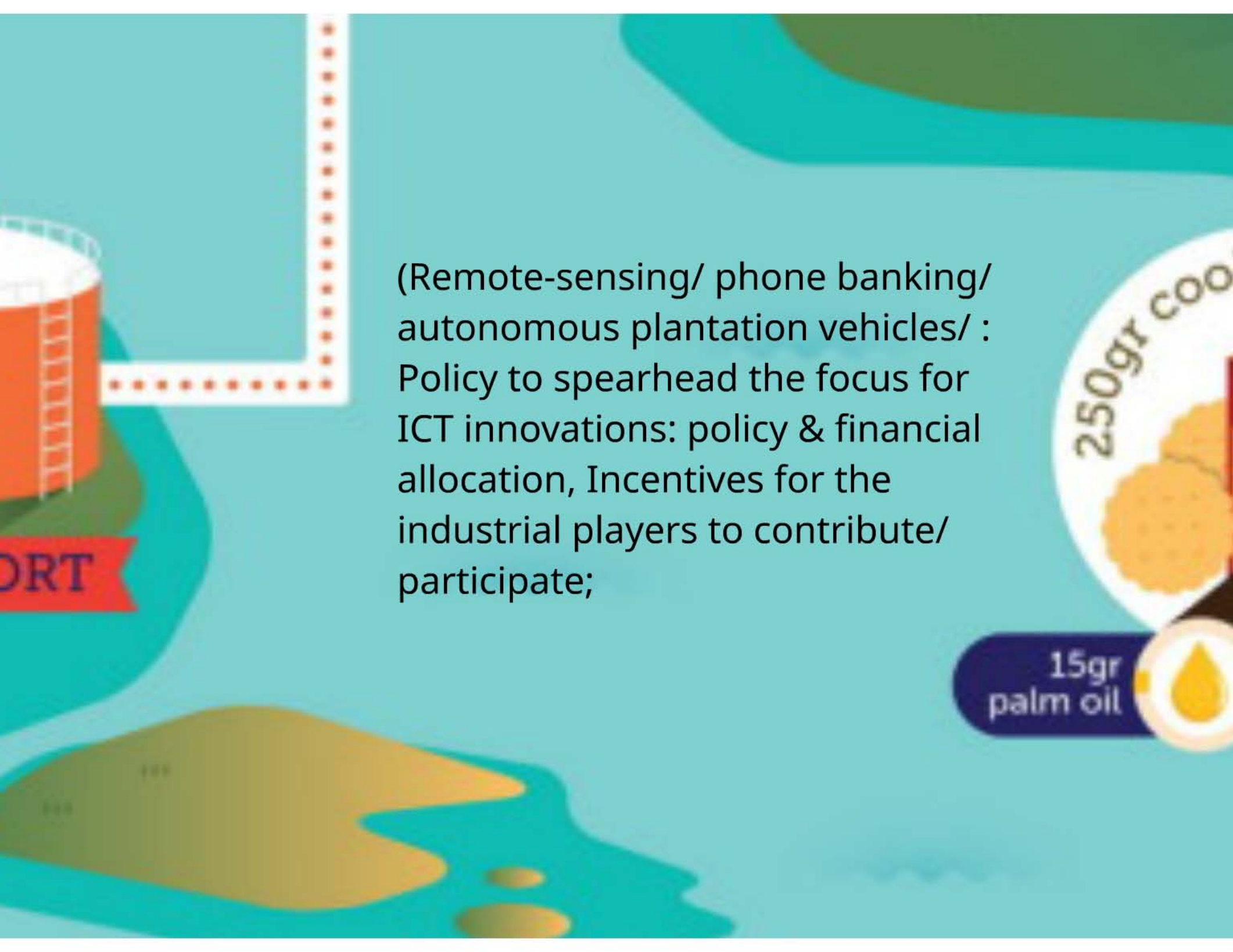


2

# PALM OIL SUPPLY CHAIN

NOTE: Volumes in this infographic are averages. There is a lot of variation in processing, transport capacity, and ingredient use.



The background is a light blue infographic. On the left, there is a stylized orange factory with a white chimney and a red banner below it with the word 'PORT' in white. A white dotted line connects the factory to the text. In the bottom left, there is a brown landmass with a blue river. On the right, there is a white plate with three round, golden-brown cookies and a dark blue oval containing a yellow oil drop. Text labels are placed near these items: '250gr cookies' near the plate and '15gr palm oil' near the oil drop.

(Remote-sensing/ phone banking/  
autonomous plantation vehicles/ :  
Policy to spearhead the focus for  
ICT innovations: policy & financial  
allocation, Incentives for the  
industrial players to contribute/  
participate;

250gr cookies

15gr  
palm oil

2

## **ALIGNING THE RELEVANT STAKEHOLDERS in FOREIGN WORKER RECRUITMENT:**

(Plantation conglomerates, KDN, TREASURY (Reconfigure tax structure for green economy), Insurance companies (TAKAFUL, etc.); MPIC (MPOB, MPOC, MPOCC), KDN FOREIGN WORKERS RECRUITMENT AGENCIES, HUMAN RESOURCE MINISTRY, IMMIGRATION DEPT, TREASURY (SOCSCO, EPF, etc.), MDEC (MSC infrastructure), MCMC, TELCOS, BANKS (local & foreign), INSURANCE COMPANIES, IMMIGRATION DEPT, Ministry of HEALTH (FOMEMA), JPJ (Driving license renewal),

**Key Institutions for ICT  
establishment: MPIC, HRM,  
MDEC (MSC), Institutions of  
Higher Learning:**

To convene & coordinate the relevant stakeholders into positions for collaboration & connectivity; (gambar KDN logo, FELDA, SIME EPF, SOCSCO, TAKAFUL INSURANCE)



**Internet & broadband  
Infrastructure for internet-  
ready to access by all  
plantations:**



# WORKER RECRUITMENT

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***Internet & broadband  
Infrastructure for internet-  
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plantations:***



Currently, an estimated of **less than 20% of the Malaysian oil palm estates are in immediacy to access onto the internet** and this is the keystone issue on why ICT innovations do not take a foothold in the Malaysian oil palm plantations; without access to the internet does not make the plantation life attractive to the millennials; MDEC (MSC) and MCMC must stride into position to erect the ICT infrastructure in the oil palm plantations.

3

***Provide Incentives, rewards  
and Tax Breaks for Oil Palm  
Plantation companies to be  
involved.***

- Incentives, tax rebates and reallocation of allowance must be installed to spur incentives to oil palm plantation companies to embrace ICT utilization for productivity.
- Provide Infrastructural and info-structural support for the plantation industry;
- Extend the reallocation of investment fund as innovation incentive;
- MDEC and MSC should participate to found the infrastructure for ICT in oil palm plantations;



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**1** **CONNECTING THE OIL PALM INNOVATION SUPPLY CHAINS IN STRATEGIC AREAS**



**2** **ALIGNING THE RELEVANT STAKEHOLDERS IN FOREIGN WORKER RECRUITMENT:**



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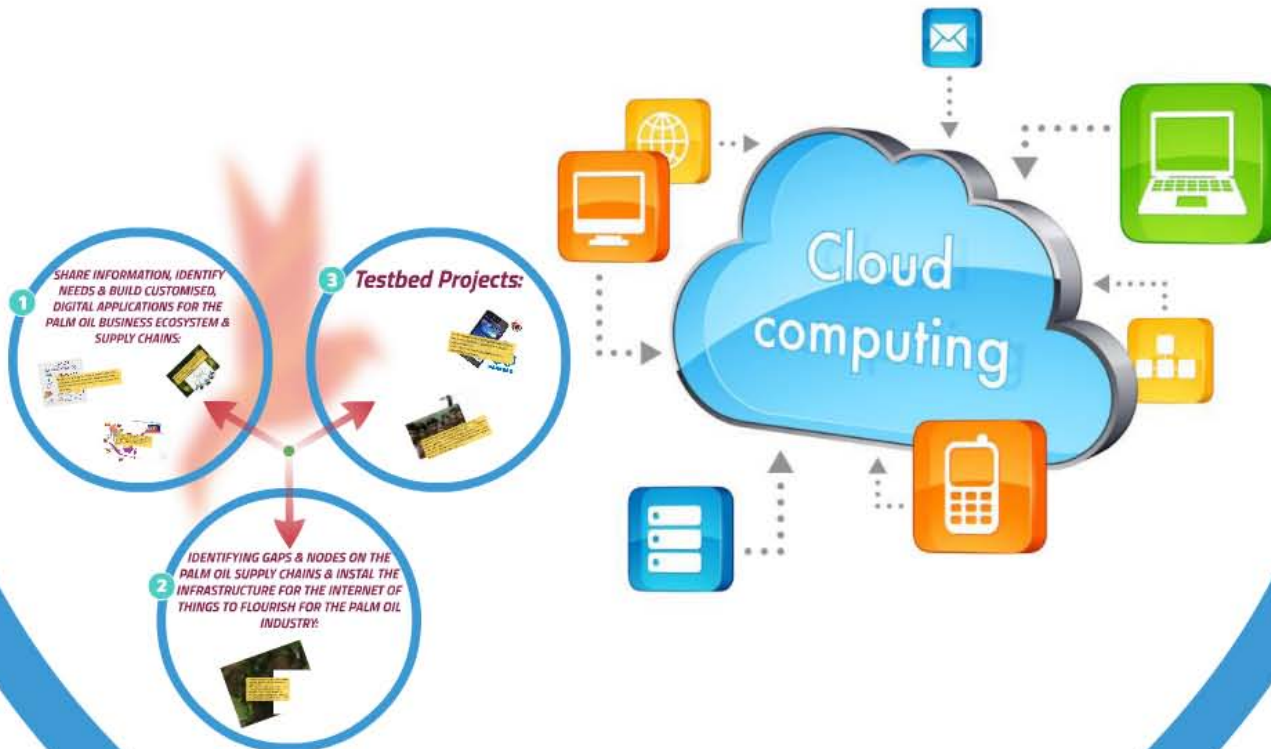


**IN ICT  
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ATION**



**D**

# ***ICT DEVELOPMENT SCENARIOS***





1

**SHARE INFORMATION, IDENTIFY NEEDS & BUILD CUSTOMISED, DIGITAL APPLICATIONS FOR THE PALM OIL BUSINESS ECOSYSTEM & SUPPLY CHAINS:**



3

**Testbed Projects:**



2

**IDENTIFYING GAPS & NODES ON THE PALM OIL SUPPLY CHAINS & INSTAL THE INFRASTRUCTURE FOR THE INTERNET OF THINGS TO FLOURISH FOR THE PALM OIL INDUSTRY:**

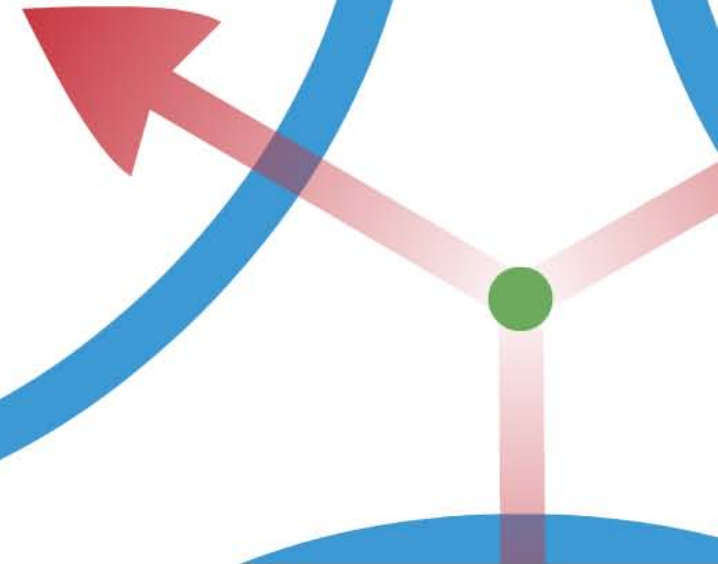


1

# **SHARE INFORMATION, IDENTIFY NEEDS & BUILD CUSTOMISED, DIGITAL APPLICATIONS FOR THE PALM OIL BUSINESS ECOSYSTEM & SUPPLY CHAINS:**



Important to bring all relevant stakeholders into early discussion on how to build up the internet of things through reconfiguring the applications and contents.



# Palm Oil Manufacturing



**Plantations**  
Fresh Fruit bunches are picked every 10-12 days



Important to bring all relevant stakeholders into early discussion on how to build up the internet of things through reconfiguring the applications and contents.



PO is transported from the refineries to manufacturing facilities



**Manufacturing**  
Palm oil is now incorporated into hundreds of products from soap to cookies



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Crude PO is then shipped to the refineries

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# The ASEAN Economic Community (AEC)



Every stakeholder must share their knowledge and identify key requirements in establishing a connected community and ecosystem for the palm oil BUSINESS ECOSYSTEM & SUPPLY CHAINS.

**PANTAI HOSPITAL**  
Cheras

**CHERAS MEDICAL CENTRE SDN. BHD.** (227140-P)  
1, Jalan 1/96A Taman Cheras Makmur, 06100 Kuala Lumpur.  
Tel: 03-9132022 Fax: 03-91320732

**INPATIENT BILL (SUMMARY)**


Bill No. : I120300199  
Page : 1  
Credit Term : 0  
Employee No. : T90556237 Day(s)

Adm Date/Time : 05/03/2012 17:10:11  
Dis Date/Time : 08/03/2012 10:21:41  
Ward/Rm/bed/Type : SW/2018/20180/4  
Length of Stay : 3 Day(s)

AMOUNT (RM)	DISCOUNT (RM)	TAX (RM)	TOTAL (RM)
309.70	0.00	12.58	223.31
239.40	0.00	14.36	253.78
130.75	0.00	0.00	180.75
502.00	0.00	0.00	502.00
992.28	0.00	0.00	992.28
268.94	0.00	0.00	268.94
141.00	0.00	0.00	141.00
187.00	0.00	0.00	187.00
27.00	0.00	0.00	27.00
30.00	0.00	0.00	30.00
850.00	0.00	0.00	850.00
60.00	0.00	0.00	60.00
426.00	0.00	0.00	426.00
			4,141.06
			(0.02)
			4,141.04

Print Date/Time: 08/03/2012 11:53  
Remarks:  
OTB:  
Company cheque should be crossed and made payable to "CHERAS MEDICAL CENTRE SDN BHD"  
Computer generated document does not need any signature

4,141.04



Every stakeholder must share their knowledge and identify key requirements in establishing a connected community and ecosystem for the palm oil BUSINESS ECOSYSTEM & SUPPLY CHAINS.

**PANTAI HOSPITAL**  
Cheras

PHILIPPIN

Date : 08/03/2012 11:53  
Debtor Code : M0159  
Debtor address : METRONIC ICARES SDN BHD  
: NO.2, JALAN  
SEKUTAN, ASTARA 50M BHD  
18/83  
UTONG

DESCRIPTION  
SINGLE ROOM  
GENERAL PROCEDURES  
PHARMACY  
LABORATORY  
XRAY  
ULTRA-SOUND  
MONITORING  
ADMINISTRATION FEE  
CONSULTATION FEE  
MEDICAL REPORT FEE  
OPERATION FEE (MMA CODE:G6500) + LA

ROUNDING ADJUSTMENT

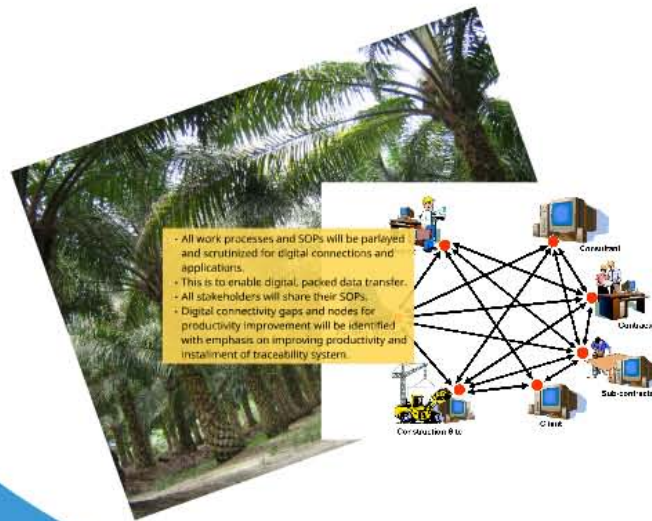
Print Date/Time: 08/03/12  
Remarks

Identify critical nodes of stakeholders to augment efficiency, competitiveness and improve productivity.



2

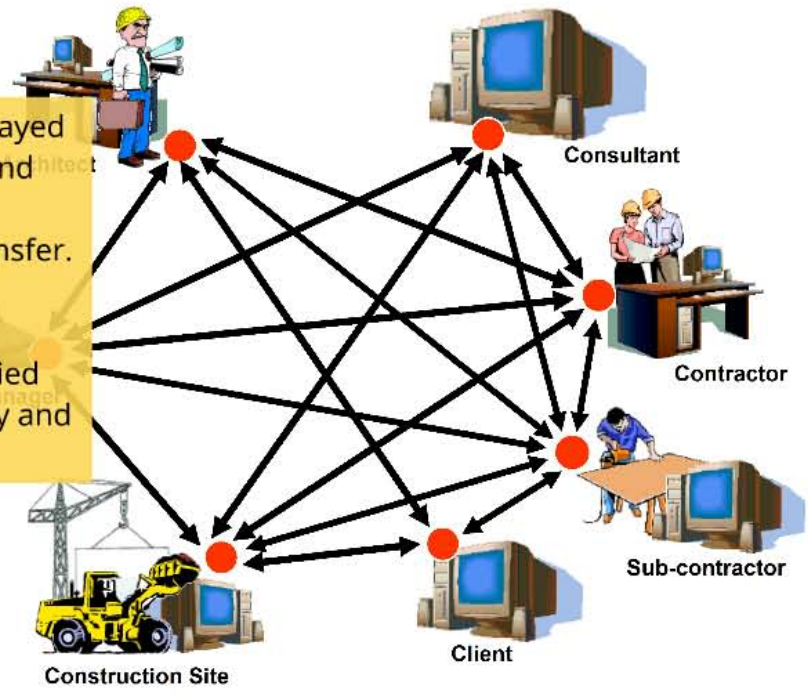
**IDENTIFYING GAPS & NODES ON THE  
PALM OIL SUPPLY CHAINS & INSTAL THE  
INFRASTRUCTURE FOR THE INTERNET OF  
THINGS TO FLOURISH FOR THE PALM OIL  
INDUSTRY:**










- All work processes and SOPs will be parlayed and scrutinized for digital connections and applications.
- This is to enable digital, packed data transfer.
- All stakeholders will share their SOPs.
- Digital connectivity gaps and nodes for productivity improvement will be identified with emphasis on improving productivity and installment of traceability system.



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  - This is to enable digital, packed data transfer.
  - All stakeholders will share their SOPs.
  - Digital connectivity gaps and nodes for productivity improvement will be identified with emphasis on improving productivity and installment of traceability system.

3


## *Testbed Projects:*



For the development of flagship applications like phone banking, e-government, digital payment system;  
Profile the daily working activity and the expenditure structure.



Some of these examples on expenditure profile are payment for medical insurance and healthcare, contribution to SOCSO/KWSP, renewal of driving license, payment of utility bills, repatriation or money transfer to home country (Indonesia, Bangladesh, Nepal, etc.), hospital bills, passport renewal, transportation costs, etc.



For the development of flagship applications like phone banking, e-government, digital payment system;  
Profile the daily working activity and the expenditure structure.



**PERKESO**



For the development of flagship applications like phone banking, e-government, digital payment system;  
Profile the daily working activity and the expenditure structure.





**PANTAI HOSPITAL**  
Cheras

**CHERAS MEDICAL CENTRE SDN. BHD.** (227140-P)  
1, Jalan 1/96A Taman Cheras Makmur, 56100 Kuala Lumpur.  
Tel: 03-91322022 Fax: 03-91320732

**INPATIENT BILL (SUMMARY)**

Date : 08/03/2012 11:53  
Debtor Code : MD159  
Debtor : METROMIC ICARES SDN BHD  
Address : NO.2, JALAN ASTAJA US/83,  
SEKSYEN US, BUKIT JELUTONG  
SHAH ALAM

Bill No. : I120300399  
Page : 1  
Credit Term : 0 Day(s)  
Employee No. : T090556237

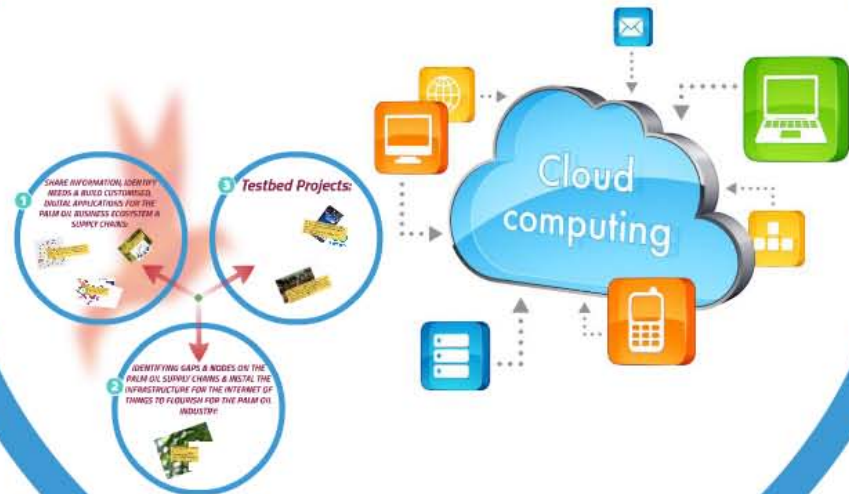
Adm Date/Time : 05/03/2012 17:10:11  
Dis Date/Time : 08/03/2012 10:21:41  
Ward/Rm/Bed/Type : SW/2018/2018B/4  
Length of Stay : 3 Day(s)

AMOUNT (RM)	DISCOUNT (RM)	TAX (RM)	TOTAL (RM)
209.70	0.00	12.58	222.31
239.40	0.00	14.36	253.78
180.75	0.00	0.00	180.75
502.00	0.00	0.00	502.00
992.28	0.00	0.00	992.28
268.94	0.00	0.00	268.94
141.00	0.00	0.00	141.00
187.00	0.00	0.00	187.00
27.00	0.00	0.00	27.00
30.00	0.00	0.00	30.00
850.00	0.00	0.00	850.00
60.00	0.00	0.00	60.00
426.00	0.00	0.00	426.00
			<b>4,141.06</b>

Some of these examples on expenditure profile are payment for medical insurance and healthcare, contribution to SOCSO/KWSP, renewal of driving license, payment of utility bills, repatriation or money transfer to home country (Indonesia, Bangladesh, Nepal, etc.), hospital bills, passport renewal, transportation costs, etc.

# ICT DEVELOPMENT SCENARIOS

**D**



**C**

**WHAT ARE THE PRE-REQUISITES &**





# OPPORTUNITIES & CHALLENGES IN ICT DEVELOPMENT

## FOR THE PLANTATION INDUSTRY

